



Hamburg Airport

Airport Charges

Part II

Effective July, 24th 2019

Flughafen Hamburg GmbH
Leistungsentgelte
Postfach
D-22331 Hamburg

Translation from German

Airport Charges

Part II

Catalogue of Services and Charges for Airport Facilities

Centralized infrastructures

The following list of services and charges correlate to the centralized infrastructures which are determined by the Airport Utilization Regulations and must be employed. Responsible for the provision of the centralized infrastructures, that is to say, for the determining of the quantity and duration of the provision, is the Flughafen Hamburg GmbH.

1. Processing inbound baggage

1.1 Providing of conveyor and communication facilities for handing-over of baggage to passengers in the terminal

1.2 Providing of rooms and areas for the handing-over of baggage to passengers

For the services referred to above, the charge for the processing of inbound baggage will be invoiced to the airline company. The charge will be payable for every calculated inbound baggage:

per calculated inbound baggage 1.58 EUR

The inbound baggage items are calculated, depending on the most accurate data source, either

- as the number of inbound passengers multiplied with the average individual previous year baggage load factor (items of baggage per outbound passenger) per airline

or

- on the basis of inbound baggage counts and the resultant average count of inbound baggage for one year. The basis for this calculation is 10 timetable events per departure airport per timetable period.
Alternatively, data from the baggage reconciliation system for the airline may be used for airlines that have ordered this service from Groundstars.

or

- the average baggage quantity for one year based on the analysis of Load messages.

2. Processing outbound baggage

- 2.1 Providing of conveyor and communication facilities for the sorting of outbound baggage
- 2.2 Providing of rooms and areas for the sorting of outbound baggage in accordance with the sorting criteria determined by the respective airline
- 2.3 Intake of processed and labeled baggage behind the check-in counter and transferal to baggage boxes (including coding) respectively to conveyors in the baggage sorting area
- 2.4 Receipt and weighing of oversized baggage; transferal to baggage sorting area

For the services referred to above, a charge for the processing of outbound baggage will be invoiced to the airline company. For the services listed above, the following charges will apply per piece of baggage. The charges are scaled in accordance with the respective airline's sorting requirements:

Single sorting:	per piece of baggage	1.58 EUR
Double sorting:	per piece of baggage	2.40 EUR
Triple sorting:	per piece of baggage	3.17 EUR

3. Pier charges

3.1 Maintenance, provision and utilization of passenger boarding bridges

3.2 Providing facilities for the supply of ground power at pier stands

3.3 Providing of ground power for aircraft (excluding operation of equipment); between midnight and 5 a.m., ground power will only be provided subject to a supplementary charge (refer to Schedule of Charges for Extra Services)

3.4 Providing of facilities for the supply of pre-conditioned air at pier stands

3.5 Providing of pre-conditioned air for the supply of aircraft (excluding operation of the equipment); between midnight and 5 a.m., pre-conditioned air will only be provided subject to a supplementary charge (refer to Schedule of Charges for Extra Services)

For the services referred to above, the pier charges stated below will be invoiced to the airline company. Pier charges are calculated for every ton of MTOM commencing, and per unit of 15 minutes maximum 180 minutes commenced for inbound and outbound. The minimum charge is based on a weight of 20 tons MTOM. The usage of facilities for ground power and pre-conditioned air is not included in this charge. No charge will be applied between midnight and 5 a.m.

Per commencing ton of MTOM and commencing 15 minutes: 0.5516 EUR
for the first 100 tons MTOM, but for at least 20 tons MTOM

Per commencing ton of MTOM and commencing 15 minutes: 0.4699 EUR
over 100 tons MTOM

4. Supply and Disposal Charge

- 4.1 Providing a drinking water supply facility and supplying drinking water in accordance with IATA regulations.

Transporting drinking water to the aircraft and replenishing the aircraft is not included in this service.

- 4.2 Providing a facility for supplying the aircraft with toilet flushing fluid and for the disposal of faeces. Supplying the flushing fluid. Disposing of faeces in accordance with legal regulations.

Transporting the flushing fluid to the aircraft and replenishing the aircraft with the flushing fluid, as well as pumping out the faeces and transporting them to the disposal facility, are not included in this service.

- 4.3 Providing a waste collection facility and disposing of waste in accordance with legal regulations.

Transporting waste from the aircraft to the collection facility is not included in this service.

For the services referred to above the Supply and Disposal Charge stated below will be invoiced to the airline company. The Supply and Disposal Charge will be payable for every incoming passenger.

EUR 0.0613 per passenger

Miscellaneous Airport Facilities

The following facilities are provided by the airport, and are to be employed for typical processing procedures. The Flughafen Hamburg GmbH is responsible for provision, terms of allocation and administration.

1. Check-in Counter for passengers

1.1 Arrangement, provision and administration of check-in counters, as well as the technical facilities necessary for the processing of passengers, such as communication facilities, announcement systems and conveyance facilities

1.2 Provision of storage areas and queuing areas near the check-in counters

For the services referred to above, the charge listed below will be invoiced to the contractor in question. Charge levied for the use of check-in counters apply for each commencing 15 minutes. The calculations are based on periods of time resolved in agreements on a day to day basis, which, unless subject to other arrangements, are extended up to Scheduled Time of Departure (STD).

per counter and each commencing 15 minutes 6.54 EUR

1.3 Waiver of check-in fee for cancelled flight

The allocation of check-in counters is based on information available at 6:00pm the previous day, and it is this allocation which forms the basis for fee calculation. Change requests on the day itself are accommodated wherever possible. Extra allocations lead to extra costs, which are also charged. Reduced requirements on the day are not reflected in fee calculation. The use of check-in counters for flights cancelled on the day is not charged provided the Hamburg

Airport Traffic Centre is informed of the calculation no later than four hours before STD.

2. CUPPS Equipment

CUPPS (Common User Passenger Processing System) is an infrastructural facility provided for the handling process. For the provision of CUPPS a charge is to be paid irrespective of whether usage takes place via CUPPS or not.

The CUPPS-Charge is as follows:

per passenger on board the aircraft at take-off: **0,12 EUR**